What is the process for ordering university computers?

Tell Me

The majority of computers purchased by the University must adhere to the configurations identified as part of the System’s Combine Pricing Initiative. The CPI states that 80% of Windows PC computer purchases must be through an approved vendor. UNC Charlotte buys Dell computers. Apple products are not covered by this policy.

Standard purchases through the NinerTech Store and the Dell Catalog in 49erMart, adhere to these standards. Non-standard purchases can be made but must be approved by ITS.

Info

For Apple order you must first create an account using the following FAQ.

The general process for ordering computers is documented in this flowchart.
1. Once your order is approved you can expect delivery within 2-3 weeks.
2. The order will be shipped to the location entered during purchasing.
3. Once equipment is received, work with your local IT or ITS to have the computer imaged and managed. See this FAQ for a list of departments ITS manages.

Related FAQs

- What departments does ITS Desktop Services support on campus?
- How do I upgrade my university Windows 10 computer to version 1909?
- Why do I have a Relocated Items folder after upgrading to macOS Catalina?
- How do I find the ethernet/MAC address on my university Mac?
- How do I upgrade my University Mac to the latest operating system?