What is Jabber and who can use it?

Tell Me

Jabber allows employees to use their University phone number from a computer or mobile device. Please note:

- Only employees with a dedicated phone line can use Jabber. Employees who only have a voicemail box are not eligible.
- All office lines are provisioned with Jabber to use on your computer. However, if you want to use the Jabber on a mobile device with the mobile app, you will need to submit a request.
- To request Jabber mobile, click this link, then select Cisco Jabber Request. We need to know your phone number and your mobile device OS.
- To request a new phone line and Jabber, complete the New Line Request form.

1. Jabber allows employees to use their University phone number from a computer or mobile device.
2. Only employees with a dedicated phone line can use Jabber.
3. Those who may want to use Jabber include telecommuters and employees who want to make and receive calls to/from their University phone number when away from their desk/actual phone.
4. Key features include:
   a. Calling contacts from University phone number.
   b. Instant messaging contacts or groups.
   c. Viewing voicemail messages.

   i. For more about voicemail see this FAQ.

Related FAQs

- How do I request Jabber?
- Jabber
- How do I download and install Jabber on my personal computer?
- How do I configure Jabber settings for a Windows computer?
- How do I configure Jabber settings on a Mac computer?