

# Information Technology



## Welcome!

This is the home page for Information Technology at UNC Charlotte. You can search the FAQs to find information about IT best practices, how-to guides, and solutions to common IT issues. If you can't find what you're looking for, feel free to contact us or provide a suggestion for a new article just by clicking the buttons on the left!

Need more help? [IT Service Desk](#): 704-687-5500 | [Submit a Ticket](#) | [Tell IT](#) | [Walk Up](#): Atkins Library 140C

## Search for a Topic of Interest Below

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Browse By Topic

**A**

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academic  
academic\_affairs\_graduate  
academic\_assistance  
academic-assistance  
academic\_calendar  
academic-integrity  
academy  
access  
accessibility  
accommodation  
accommodation\_change  
accommodation\_letter  
accommodation\_request  
account-codes-expense  
acrobat  
activate  
ada  
adding  
admin  
administrative  
admission\_fee  
adobe  
adobe-spark  
aisle  
alertus  
alias  
alumni  
alumni\_email  
amazon  
amp  
android  
animal-care  
annual\_allotment  
antivirus  
app  
application  
applied  
apply  
appointment  
apporto  
approval  
approved  
approve\_test\_exams\_at\_dstestcenter  
appstream  
attending  
auto  
autodesk  
aws  
azure  
azure\_dev\_tools

**B**

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backup  
balance  
banner  
banner-9  
banner-finance  
banner-finance-navigation  
banner-finance-reporting-budget  
banner-finance-reporting-endowment  
banner-finance-reporting-ga  
banner-inb  
banner-ssb  
begin\_here  
behalf  
bell  
bitlocker  
books  
bookstore

**C**

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calendar  
campus  
cancel  
cancelling  
canvas  
canvas-quiz  
capturespace  
cash  
cell  
center-for-graduate-life  
cgl  
change  
change-request  
chat  
check\_status  
cisco  
citrix  
class-in-a-box  
classnotes  
class\_notes  
classnotesaccommodation  
class\_notes\_accommodation  
classroom  
cmweb  
college\_courses  
commencement\_graduate  
computer  
condition  
configure  
confluence  
contact  
content-manager  
contracts  
convert  
coop  
copyright  
coronavirus  
correct  
correction  
course-eval  
course-feedback  
course-videos  
covid  
covid\_19  
covid-19  
cri  
ctl

**D**

deadline  
 decimal  
 degree  
 degreeworks  
 delegate  
 different  
 digital-signage  
 disability\_services  
 disability-services  
 disable  
 disbursements  
 dkim  
 dlp  
 dmarc  
 docs  
 docusign  
 drive  
 drop  
 drop\_add  
 drop\_a\_tuition\_waiver  
 dropbox  
 dropbox-file-request  
 dropbox-gen  
 dropbox-rewind  
 dropbox-transfer  
 dstestcenter  
 ds\_test\_center  
 dtn  
 due  
 due\_date  
 duo  
 dvd

**E**

ecommerce  
 ecommerce-eform  
 ecommerce-general  
 education\_benefits  
 eduroam  
 ega  
 egps  
 eligibility  
 eligibility\_requirements  
 eligible  
 eligible\_courses  
 email  
 emct  
 emergency  
 employee  
 employing  
 encryption  
 endowment  
 endpoint  
 enroll  
 enterprise\_connect  
 epaf  
 eprint  
 events  
 explore  
 export-control  
 exposed

**F**

faculty\_portal  
 families  
 faq  
 fees  
 ffcra  
 filevault  
 final\_exam  
 final\_exam\_scheduling  
 financial-services  
 firefox  
 first  
 fixed-assets  
 fixed-assets-eforms  
 fix-punch  
 flexible  
 flipgrid  
 floating  
 fob  
 forms  
 four-winds  
 four-winds-interactive  
 fs-general  
 ftr  
 funding  
 fwi

**G**

gcal  
 generic-account  
 gmail  
 google  
 google-apps  
 google\_contacts  
 google-gen  
 google-group  
 google-sites  
 gradebook  
 grad-student-affairs  
 graduate  
 graduate-academics  
 graduate\_admissions  
 graduate\_programs  
 graduate\_school  
 graduate-school-faculty-staff-administration  
 graduate-school-faculty-staff-resources  
 graduate-student-affairs  
 graduation\_graduate  
 grants  
 guest  
 guidance  
 gym

**H**

hangouts  
 help  
 history  
 holiday  
 hours  
 how\_many  
 how\_to\_apply  
 hpc  
 hpc-application  
 hpc-cluster  
 hpc-dtn  
 hpc-general  
 human-resources

**I-J**

iacuc  
 identity-finder  
 imagine  
 imaging  
 imap  
 imovie  
 in-common  
 incorrect  
 independent-contractor  
 institution  
 ios  
 ipad  
 iphone  
 irb  
 itassessment  
 its  
 its-employee-purchase  
 its-general  
 its\_guideline  
 its-student-purchase  
 jabber

**K**

kaltura  
 keep  
 kronos  
 kronos-about  
 kronos-employees  
 kronos-leave  
 kronos-nonexempt  
 kronos-supervisors

**L**

labor  
 labs  
 latex-equations  
 learn  
 learning  
 leave  
 leaves\_the\_university  
 legacy-banner  
 library-checkout  
 library-info  
 library-print-scan  
 library-research  
 library-spaces  
 light\_rail  
 light\_rail\_pass  
 lines  
 listserv  
 live  
 loan  
 location  
 long

**M**

mac  
 mahara  
 make-up  
 manager  
 mandatory  
 map  
 mathworks  
 matlab  
 mcd  
 mcd-eform  
 mcd-personal  
 mcd-university  
 meet  
 membership  
 microsoft  
 mileage-parking  
 minutes  
 mobile  
 modification  
 modify  
 moodle  
 mount  
 ms\_office  
 my\_business  
 my-uncc

**N-O**

network  
network-drive  
new-ui  
niner-go  
niner\_laptop  
ninernet  
ninernet-personal  
niner-wifi  
non\_uncc  
non\_unc\_charlotte  
notetaker  
note\_taker  
oases  
off  
office-2016  
office365  
office-hours  
onedrive  
oneit  
online  
onlinelearning  
onsite  
operating  
opscan  
other\_institutions  
outlook

**P**

paid  
paid\_parental\_leave  
panopto  
password  
patching  
payables  
payment  
payments  
payroll  
payroll-electronicw2  
payroll-general  
payroll-webtimeentry  
p-card  
p-card-eform  
pci  
perceptive\_content  
percipio  
permalink  
personal  
petition  
phishing  
phone  
photos  
pick\_up  
policies  
policy  
poll-everywhere  
pop  
premium  
prepare  
probation  
probationary\_period  
proctoring  
professional\_development  
program  
proxy  
punch  
purchase

**Q-R**

quiz  
r25  
rdp  
receiving-stores  
recording  
recover  
red-biosafety  
red-coi  
red-technology  
register  
reject  
remote  
rental  
rent\_books  
report  
request  
requirements  
research-compliance  
research-services  
residency  
res-network  
respond  
respondus  
restore  
review\_accommodation\_letter  
roles\_and\_responsibilities  
room

**S**

schedule\_a\_final\_exam  
schedule\_a\_mid-term  
schedule\_a\_quiz  
schedule\_a\_test  
scheduled  
school  
screen-cast-omatic  
security-awareness-training  
see  
semester  
semester\_check\_in  
service-desk  
setup  
shared  
shibboleth  
sick  
signage  
signup  
skillport  
software  
spaces  
speedgrader  
splunk  
spss  
sso  
stata  
status  
student\_account  
student\_accounts  
student\_portal  
submit  
supervisor  
supplement  
surface  
survey-share  
system

**T**

tableau  
take\_classes  
tax  
taxes  
tax-reform  
teacher  
team\_folder  
technical  
telework  
termination  
test\_scheduling  
textbook\_loan  
textbooks  
thunderbird  
time  
time-entry  
time-off  
time-worked  
touch-panel  
tpc  
training  
travel  
travel-general  
travel-light-rail  
tuition\_fee  
tuition\_reimbursement  
tuition\_waiver

**U-V**

uncc\_courses  
unc\_system  
undergraduate  
university\_computers  
urec  
url  
ventureprise  
video  
videoconference  
view\_and\_download\_class\_notes  
vnc  
vpn  
vulnerability

**W-Z**

waived  
webconferencing  
webex  
webex\_general  
webex\_hosting  
webex\_personal  
webex\_recording  
webex\_spptctr  
webex\_train\_ctr  
webform  
web-time-entry  
wifi  
windows  
windows-10  
wireless  
workday  
work\_from\_home  
work\_related  
work\_schedule  
workshop  
wrong\_manager  
wte  
yamm  
youtube  
zoom

**0-9**

25live  
49er-mart  
8841