

# What types of Google Groups can I request?

## Tell Me

1. There are two types of Google Groups available at UNC Charlotte:

Google Group Type	Benefits	How Does It Work?	Limitations
<b>Normal</b> GroupName-group@uncc.edu	<ol style="list-style-type: none"> <li>1. Can communicate to unlimited number of members</li> <li>2. <a href="#">Group message sending limits</a> differ from individual limits; e.g. 1 email message to a 2000 member group counts as 1 email message</li> <li>3. Highly configurable, many options to manage group</li> <li>4. Owners manage membership</li> <li>5. Clearly identified as being an account used by multiple people</li> <li>6. Has anonymous sending option and individual sending option</li> <li>7. Visible to members in Groups option</li> <li>8. Separate web interface under the Groups option</li> <li>9. Digest and archiving available</li> </ol>	<ol style="list-style-type: none"> <li>1. <a href="#">Request a Google Group</a></li> <li>2. Once the group has been created, login to the web interface to configure the group</li> <li>3. Once the group is configured, send emails through Gmail or the web interface</li> <li>4. Archives can be viewed through the web interface</li> <li>5. Membership is managed through the web interface</li> <li>6. Click <a href="#">here</a> for more information from Google about Google Groups</li> </ol>	<ol style="list-style-type: none"> <li>1. Can't assign and track work like Collaborative Inbox</li> <li>2. May need to contact ITS for help with managing membership for large groups</li> <li>3. <a href="#">Sending limits</a> still exist for Google Groups</li> </ol>
<b>Collaborative Inbox</b> GroupName-group@uncc.edu	All of the <b>Google Groups - Normal</b> benefits as listed above plus: <ol style="list-style-type: none"> <li>1. The ability to assign tasks and mark tasks as complete</li> <li>2. Messages can be organized by topic</li> </ol>	<ol style="list-style-type: none"> <li>1. <a href="#">Request a Google Group - Collaborative Inbox</a></li> <li>2. Assign members to the group</li> <li>3. Members can send and respond to the customer from a common email address</li> <li>4. Incoming messages can be assigned to group members, tracked and categorized</li> <li>5. Click <a href="#">here</a> for more information about Collaborative Inbox</li> </ol>	

## Related FAQs

- [Install Salesforce Lightning for Gmail](#)
- [What types of calendars are available at UNC Charlotte?](#)
- [How do I make sure mass email messages from 3rd party vendors will not be blocked or flagged as SPAM?](#)
- [What types of Generic Accounts are available for Gmail at UNC Charlotte?](#)
- [How can I get removed from the ResearchStudyAnnouncement-group emails?](#)