

How do I use Duo?

Tell Me

1. When accessing a university [Single Sign On site](#), you will be prompted to log with your NinerNET credentials
2. With Duo, you have lots of ways to authenticate - here are your options...

| Authentication Options | Advantages |
|------------------------------------|-----------------------------------------------------|
| Smartphone Push | Recommended method, fast, secure and easy |
| App-Generated Code | No internet needed |
| SMS Text Message | Immediate or can be saved for future use |
| Fob-U2F USB Key | Fac/Staff only, no internet or smartphone |
| Phone Call | Fac/Staff only, back up device for emergencies only |



Info

It's a good idea to set up 2 methods for Duo authentication.

All methods provide an option to remember the device for 30 days. See this [FAQ](#) for more information.

Related FAQs

- [Are all University employees and students required to use Duo?](#)
- [What is Duo and what is it used for at UNC Charlotte?](#)
- [Can I get removed from Duo after I have been enrolled?](#)
- [Are UNC Charlotte student employees required to use Duo?](#)
- [What do I do if I can't check the "Remember me for 30 days" option in Duo?](#)