

Getting Help



Welcome!

You've reached UNC Charlotte's FAQ home page. Enter a question in the search box below or upper-right corner. Feel free to suggest a question by using the yellow suggest button. Note: Departments with FAQs are listed on the left-side of the screen; click the arrow button to see all topics.

Search for a Topic of Interest Below

Browse By Topic

A

academic
academic_affairs_graduate
academic-assistance
academic_assistance
academic_calendar
academic-integrity
academy
access
accessibility
accommodation
accommodation_change
accommodation_letter
accommodation_request
account-codes-expense
acrobat
activate
ada
adding
admin
administrative
admission_fee
adobe
adobe-spark
aisle
alertus
alias
alumni
alumni_email
amazon
amp
android
animal-care
annual_allotment
antivirus
apogee
app
application
applied
apply
appointment
apporto
approval
approved
approve_test_exams_at_dstestcenter
appstream
attending
auto
autodesk
aws
azure
azure_dev_tools

B

backup
balance
banner
banner-9
banner-finance
banner-finance-navigation
banner-finance-reporting-budget
banner-finance-reporting-endowment
banner-finance-reporting-ga
banner-inb
banner-ssb
begin_here
behalf
bell
bitlocker
books
bookstore

C

calendar
campus
cancel
cancelling
canvas
canvas-quiz
capturespace
cash
cell
center-for-graduate-life
cgl
change
change-request
chat
check_status
cisco
citrix
class-in-a-box
class_notes
classnotes
class_notes_accommodation
classnotesaccommodation
classroom
cmweb
college_courses
combined-course
commencement_graduate
computer
condition
configure
confluence
contact
content-manager
contracts
convert
coop
copyright
coronavirus
correct
correction
course-eval
course-feedback
course-videos
covid
covid-19
covid_19
cri
ctl

D

deadline
 decimal
 degree
 degreeworks
 delegate
 different
 digital-signage
 disability-services
 disability_services
 disable
 disbursements
 dkim
 dlp
 dmarc
 docs
 docuSign
 dorm
 drive
 drop
 drop_add
 drop_a_tuition_waiver
 dropbox
 dropbox-file-request
 dropbox-gen
 dropbox-rewind
 dropbox-transfer
 ds_test_center
 dstestcenter
 dtn
 due
 due_date
 duo
 dvd

E

ecommerce
 ecommerce-eform
 ecommerce-general
 education_benefits
 eduroam
 ega
 egps
 eligibility
 eligibility_requirements
 eligible
 eligible_courses
 email
 email_security
 emct
 emergency
 employee
 employing
 encryption
 endowment
 endpoint
 enroll
 enterprise_connect
 epaf
 eprint
 events
 expire
 explore
 export-control
 exposed

F

faculty_portal
 families
 faq
 fees
 ffcr
 filevault
 final_exam
 final_exam_scheduling
 financial-services
 firefox
 first
 fixed-assets
 fixed-assets-eforms
 fix-punch
 flexible
 flipgrid
 floating
 fob
 forms
 four-winds
 four-winds-interactive
 fs-general
 ftr
 funding
 fwi

G

gcal
 generic-account
 gmail
 google
 google-apps
 google_contacts
 google-gen
 google-group
 google_meet
 google-sites
 gradebook
 gradescope
 grad-student-affairs
 graduate
 graduate-academics
 graduate_admissions
 graduate_programs
 graduate_school
 graduate-school-faculty-staff-administration
 graduate-school-faculty-staff-resources
 graduate-student-affairs
 graduation_graduate
 grants
 guest
 guidance
 gym

H

hangouts
 help
 history
 holiday
 hours
 how_many
 how_to_apply
 hpc
 hpc-application
 hpc-cluster
 hpc-dtn
 hpc-general
 human-resources

I-J

iacuc
 identity-finder
 image
 imagenow
 imagine
 imaging
 imap
 imovie
 in-common
 incorrect
 independent-contractor
 institution
 ios
 ipad
 iphone
 irb
 itassessment
 its
 its-employee-purchase
 its-general
 its_guideline
 its-student-purchase
 jabber

K

kaltura
 keep
 kronos
 kronos-about
 kronos-employees
 kronos-leave
 kronos-nonexempt
 kronos-supervisors

L

labor
 labs
 latex-equations
 learn
 learning
 leave
 leaves_the_university
 legacy-banner
 library-checkout
 library-info
 library-print-scan
 library-research
 library-spaces
 light_rail
 light_rail_pass
 lines
 listserv
 live
 loan
 location
 long

M

mac
 mahara
 make-up
 manager
 mandatory
 map
 mathworks
 matlab
 mcd
 mcd-eform
 mcd-personal
 mcd-university
 meet
 membership
 mic
 micro
 microsoft
 mileage-parking
 minutes
 mobile
 modification
 modify
 moodle
 mount
 ms
 ms_office
 my_business
 my-unc

N-O

network
network-drive
new-ui
niner_laptop
ninernet
ninernet-personal
niner-wifi
non_uncc
non_unc_charlotte
note_taker
notetaker
oases
office365
office-hours
onedrive
oneit
online
onlinelearning
onsite
operating
opscan
other_institutions
outlook

P

paid
paid_parental_leave
panopto
password
patching
payables
payment
payments
payroll
payroll-electronicw2
payroll-general
payroll-webtimeentry
p-card
p-card-eform
pci
perceptive_content
percipio
permalink
personal
petition
phishing
phone
photos
pick_up
policies
policy
poll-everywhere
pop
premium
prepare
probation
probationary_period
proctoring
professional_development
program
proxy
punch
purchase

Q

qualtrics
quiz

R

r25
rdp
receiving-stores
recording
recover
red-biosafety
red-coi
red-technology
register
registrar
reject
remote
remote_lab
rental
rent_books
report
request
requirements
research
research-compliance
research-services
residency
respond
respondus
restore
review_accommodation_letter
roles_and_responsibilities
room

S

schedule_a_final_exam
schedule_a_mid-term
schedule_a_quiz
schedule_a_test
scheduled
school
screen-cast-omatic
security-awareness-training
see
semester
semester_check_in
service-desk
setup
shared
shibboleth
shra
sick
signage
signup
skillport
software
spaces
speedgrader
splunk
spss
sso
stata
status
student_account
student_accounts
student_portal
submit
supervisor
supplement
surface
survey-share
system

0-9

25live
49er-mart
8841

T

tableau
take_classes
tax
taxes
tax-reform
teacher
team_folder
technical
telework
termination
test_scheduling
textbook_loan
textbooks
thunderbird
time-entry
time-off
timeoff
time-worked
touch-panel
tpc
training
travel
travel-general
travel-light-rail
tuition_fee
tuition_reimbursement
tuition_waiver

U-V

uncc_courses
unc_system
undergraduate
university_computers
urec
url
ventureprise
video
videoconference
view_and_download_class_notes
vnc
vpn
vulnerability

W-Z

waived
webconferencing
webex
webex_general
webex_hosting
webex_personal
webex_recording
webex_spptctr
webex_train_ctr
webfocus
webform
web-time-entry
wifi
windows
windows-10
wireless
workday
work_from_home
work_related
work_schedule
workshop
wrong_manager
wte
yamm
youtube
zoom
zoom_host
zoom_webinar