How do I log into eduroam wireless on my computer?

Tell Me

Note
When logging into eduroam, enter your full username@uncc.edu as your username!

⚠️ These instructions will work for eduroam at UNC Charlotte or at any other campus that uses eduroam!

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<th>Windows 7</th>
<th>Windows 10</th>
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1. Log onto your computer
2. Open the Networks window by clicking on the wireless icon
3. Click on the eduroam network, check the Connect automatically box and click Connect
4. Enter your NinerNET credentials (remembering to add "@uncc.edu" to the username)
5. If you see a Windows Security Alert screen alerting that The connection attempt could not be completed, click Connect
6. You are now connected to the eduroam wireless network

**Note**

If you have any issues connecting to Eduroam using these instructions, try the instructions in this FAQ.

**Related FAQs**

- How do I log into eduroam wireless on my computer?
- What should I do if I'm having trouble connecting to wireless on-campus?
• How do I access the wireless network (WiFi) on campus?
• Why don't I see eduroam as a wireless option when I am on campus in an academic or administrative building?
• What is the eduroam wireless network?