Why can't I hear the audio in WebEx?

Tell Me

1. If you are having audio issues, it may be a problem with the meeting setup.
2. Check your audio settings
   a. Is audio set up to come through the computer speakers or a headset?
   b. Make sure the settings are appropriate for the hardware you are using.
   c. Check volume.
   d. Check to make sure you are not muted.
3. See these additional WebEx Support troubleshooting guides.

Related FAQs

- What is the difference between a host and presenter in WebEx?
- How do I use Appointment Booking with WebEx in Canvas?
- How do hosts share a YouTube video in a WebEx Meeting session?
- Can the host see who has submitted a poll answer in WebEx?
- Why can't I hear the audio in WebEx?