How do I use Duo when accessing my accounts on a Windows 10 version 1909 computer?

Tell Me

1. If you have a U2F configured fob as a Duo device, you will see the following message after entering your NinerNET username and password when you attempt to login through the university's single sign on:

   ![Screen shot of Duo authentication process]

   Making sure it's you

   Please sign in to https://api-c9cc3e0e.duosecurity.com.

   This request comes from Chrome, published by Google LLC.

   ! Insert your security key into the USB port.

   Cancel

2. To authenticate:
   a. **Using your fob**: insert your fob into a USB port and pinch the activation button
   
   ![Warning]
   
   You will not be able to select the “Remember me for 30 days” option when using the fob.

   b. **Using another Duo device**: click Cancel and select the alternate device from the Duo device dropdown menu

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Related FAQs

- What do I do if I am prompted to update my Duo fob?
- How do employees setup a landline with Duo for the first time?
- How do I sign up for Duo?
- Are all University employees and students required to use Duo?
- How do I use Duo if I just got a new mobile phone?