What’s new in Google Chat vs. classic Hangouts?

Tell Me

Google Chat introduces features, such as:

- **Rooms** where teams can collaborate and hold conversations
- Share documents and files from Drive or your computer/mobile device
- Search for people and rooms, with filtering
- Rich previews for web links
- Support for **bots**, including letting third parties develop bots
- Expand rooms and direct messages to use the full Gmail window

Previously, group messages in classic Hangouts were not visible in Google Chat. Now, all messages are viewable in the Gmail Chat interface, in the **Chat browser app**, and through the Chat app installed on a mobile device.

Related FAQs

- What Google Workspace (formerly G Suite) Apps are available at UNC Charlotte?
- How do I install a Google Marketplace App?
- What upcoming Google Workspace (formerly G Suite) changes should I know about?
- Can I use a desktop email client like Thunderbird, Outlook or Apple Mail with Gmail?
- How do I schedule a WebEx Meeting from Google Calendar?