How do I view or edit my personal (non-uncc) address or phone number in Banner?

Tell Me

1. Log into My UNC Charlotte.
2. Under the Banner Self Service menu select View Addresses and Phones.

![Banner Self Service](image)

3. If your Permanent address is not correct, click Update Address(es) and Phone(s) at the bottom of the page.

   ![Update Address(es) and Phone(s)](image)

   At least one active address is required in Banner whether you elect a paper or electronic Form W-2.

4. Verify your identity using one of the options presented.

![Verify Your Identity](image)

5. Complete the verification process by checking your alternate email or text message.
Enter the Identification Code, click Continue.

To update an existing address, click the "Current" link to the left of the corresponding address.

To insert a new address, select the address type from the pull-down list at the bottom of the page.

Click Submit.

For information on updating or adding your personal (non-uncc) email address to Banner, view this FAQ.

Note
Distribution of W-2 Wage and Tax Statements occurs annually by January 31. Please take the time to confirm that your permanent address is correct in Banner before December 31 annually.

Questions?
Submit an IT Service Desk ticket at help.uncc.edu or by calling 704-687-5500.
Related Articles

- How do I view or edit my personal (non-uncc) address or phone number in Banner?
- Where can I find Families First Coronavirus Response Act (FFCRA) wages on my 2020 Form W-2?
- How do I access my electronic Form W-2?
- How do I change the withholding on my Form W-4 and NC-4?
- How do I consent to receive my Form W-2 electronically?