How do I connect to my campus Mac computer remotely?

Tell Me

Corona Virus Operating Conditions 2020

RDP (Remote Desktop Protocol - Windows) or VNC (Virtual Network Computing - Mac) allows for the secure, remote connection of one computer to another. Under certain emergency conditions*, when access to on-campus resources is unavailable, RDP/VNC permissions may be granted.

RDP/VNC approvals will be temporary and not guaranteed after emergency conditions have passed and can only be initiated from a university managed device. Personal devices cannot be used for this connection.

NOTE: The use of RDP/VNC carries with it greater security risks than other methods of remote access. Therefore, additional reviews and approvals are required.

*emergency conditions not typically weather related

Requests will only be considered when:

- A critical business operation is restricted to a particular on-campus managed workstation. See Guideline for the Security of Endpoints.
- A specialized software/application is only available on a particular on-campus workstation
- A specific research task (data set operation) is only available on a particular on-campus workstation

RDP/VNC connections are only permitted from one university managed device to another university managed device. Personally owned devices should not be used for RDP/VNC connections to on-campus university workstations

To make an VNC connection to a Mac computer:

1. Request access
2. Determine your IP Address - see this FAQ
3. Run the Enable Remote Desktop tool in Self Service tool on your Mac

4. Windows to Mac  |  Mac to Mac
   a. Download and install RealVNC Viewer
   b. Enter the IP address of our device and press Enter

   ![RealVNC Viewer](image)
c. If given an insecure warning, click Continue

d. Enter your credentials and click OK to log into your Mac

Related FAQs
- Where do I begin with the Tuition Waiver process?
• Help With Tuition Waivers
• How do I access a transcript of the CTL workshops I have attended?