How do I change the sponsor for a sponsored guest account?

Tell Me

<table>
<thead>
<tr>
<th>Who can request a change of sponsor?</th>
<th>The appropriate Business Coordinator or Information Security Liaison should contact the Service Desk</th>
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<tr>
<th>What information needs to be provided?</th>
<th>One Sponsored Guest Account</th>
<th>Many Sponsored Guest Accounts</th>
</tr>
</thead>
</table>
| **Sponsored Guest info...** | • First name/Last name of Sponsored Guest  
• Sponsored Guest username  
• Sponsored Guest 800# | **Former sponsor info...**  
• First name/Last name of former sponsor  
• Former sponsor username  
• New sponsor info...  
• First name/Last name of new sponsor  
• New sponsor username  
• New sponsor 800# |
| **Former sponsor info...** | • First name/Last name of former sponsor  
• Former sponsor username | **New sponsor info...**  
• First name/Last name of new sponsor  
• New sponsor username  
• New sponsor 800# |

- Allow 2-3 business days for the request to be processed
- Once the change is made, the new sponsor can manage the guest account through ninernet.uncc.edu - see this FAQ for instructions on changing sponsored guest account expiration dates

Related FAQs
- What computing services does a sponsored guest get access to?
- How do I request a NinerNET sponsored guest account?
- What types of sponsored guest accounts are available?
- Who can submit a sponsored guest account request?
- What is a sponsored NinerNET guest account?