How do I reactivate a sponsored guest account that has expired?

Tell Me

1. If a sponsored guest account has expired within the last year and it needs to be reactivated, the sponsor should put a request into the IT Service Desk, (704) 687-5500.
   a. When making this request, please provide first name, last name, username and dates the account is needed.
2. Requests to reactivate older accounts should go through the standard request process since some information may have changed.

Related FAQs

- What computing services does a sponsored guest get access to?
- How do I request a NinerNET sponsored guest account?
- What types of sponsored guest accounts are available?
- Who can submit a sponsored guest account request?
- What is a sponsored NinerNET guest account?